**Ryan Moscoe**

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**LinkedIn:** linkedin.com/in/ryan-moscoe-8652973 • **GitHub:** https://github.com/rmoscoe •

**Portfolio:** https://rmoscoe.github.io/my-portfolio

**SUMMARY**

**Software engineer and AI prompt engineer experienced in Python, Django, and SQL. Prior experience in talent development in the healthcare and banking industries. Adept at solving problems by ensuring strategic alignment and decomposing the problem. Known for integrity and ability to learn quickly.**

**TECHNICAL SKILLS**

* **Tech Stack:** HTML | CSS | JavaScript | Node.JS | Python | Java | MySQL | PostgreSQL | MongoDB
* **Frameworks and Libraries:** TailwindCSS | Bulma | Express | React | Alpine.js | Django | Openai | Pydantic | Spring Boot | Handlebars | Jinja2 | Sequelize | SQLAlchemy | Mongoose | GraphQL | Jest
* **Development Tools:** IDEs (VSCode, IntelliJ) | Terminal (zsh) | Git | GitHub | Insomnia
* **Computer Science:** Agile | Data Structures | Algorithms | Object-Oriented Programming | Functional Programming | Design Patterns

**EXPERIENCE**

**Bruce Clay, Inc**, Moorpark, CA (Remote)

*Software Engineer,* 05/2024-Present

*Software Engineer (Contract)*, 08/2023-05/2024

* Created additional tools for a public-facing AI-powered content creation suite, including prompt engineering, using Python, Django, Openai, Pydantic, and Instructor.
* Refactored the UI for a public-facing web application according to a new design using Python, Django, TailwindCSS, and Alpine.js.
* Created an analytics integrations hub using Python, Django, PosgreSQL, and CraftMyPDF.
* Debugged a complex application written in Elixir/Phoenix.

**Shield HealthCare**, Valencia, CA

*Senior Training Specialist,* 06/2014-11/2022

*Contact Center Training Specialist*, 06/2012-06/2014

* Selected, implemented, and administered an LMS, e-learning authoring tool, content library, virtual training platform, and adoption platform.
* Built a comprehensive knowledge bank with over 1000 interlinked articles.
* Redesigned training for new Customer Service Agents, resulting in 50% faster time to proficiency.

**Montecito Bank & Trust**, Santa Barbara, CA

*Training Specialist II,* 04/2010-06/2012

*Training Specialist I*, 04/2009-04/2010

* Implemented an LMS and e-learning authoring tools.
* Developed training programs for software implementations, regulatory changes, new products.

**FEATURED PROJECTS**

**MoveMinder** | 04/2024 | Python, Django, JavaScript, Node.JS, CSS, TailwindCSS, PostgreSQL, AWS | https://github.com/rmoscoe/move-minder | https://moveminder-tracker-f210fd4c1414.herokuapp.com/

* MoveMinder lets you track the contents and status of every parcel throughout a move.

**Odyssey** | 11/2023 | Python, Django, JavaScript, Node.JS, React, CSS, TailwindCSS, Google Gemini, MySQL | https://github.com/rmoscoe/odyssey | https://odyssey-d4b3f26536d0.herokuapp.com/

* This application uses generative AI to write adventures for tabletop roleplaying games.

**Support Hero** | 03/2023 | CSS, JavaScript, Node.js, Bulma, React, JWT, MongoDB, Mongoose, GraphQL | https://github.com/rmoscoe/support-hero | https://dry-fjord-88699.herokuapp.com/

* Customers create support tickets and correspond with agents, who can add internal notes to comments.

**Tech Blog** | 03/2023 | Bootstrap, JavaScript, Node.js, Express, Handlebars, MySQL, Sequelize | https://github.com/rmoscoe/tech-blog | https://aqueous-citadel-97448.herokuapp.com/

* This blog site allows users to register, authenticate, create blog posts, and comment on any user's posts.

**Bullet Journal** | 02/2023 | CSS, JavaScript, Node.js, MySQL, Sequelize, Express, Handlebars, Bulma, Heroku | https://github.com/megellman/bullet-journal | https://bullet-journal.herokuapp.com

* Bullet Journal lets users create journals, which can each contain an unlimited number of entries.

**EDUCATION**

* **Certificate**, March 2023, Berkeley Coding Bootcamp, University of California, Berkeley
* **Master of Arts (M.A.) in Leadership Studies**, University of San Diego, San Diego, CA
* **Bachelor of Arts (B.A.) in History**, Metropolitan State University, Saint Paul, MN

**CERTIFICATIONS**

* **Learning Amazon Web Services (AWS) for Developers**, 2023, LinkedIn Learning
* **Learn Intermediate Java**, 2022, Codecademy
* **Learn Python 3,** 2022, Codecademy